



### SEAT RE-SALE FAQS

#### 1. What is Seat Re-Sale?

Seat Re-Sale has been developed by Ticketek and the Cronulla Sharks to enable Full Season Members who aren't able to attend a game to sell their seat to another Member or fan that does wish to attend.

### 2. How do I begin?

Login to the Membership Portal, view your Order History and select the seats you wish to re-sell for a particular game. A guide with further information can be found here.

### **3.** I am a **2024** Member, however I don't seem to be able to access Seat Re-Sale?

Seat Re-Sale is only available to Full Season (Reserved Seat or General Admission) Members. If you hold a Full Season Membership and can't access the Seat Re-Sale via the Membership Portal, please contact the Membership team on **members@sharks.com.au** 

#### 4. What do I receive for re-selling my seat for a game?

The value of the Membership Credit per Membership/Seat sold will be in accordance with the below table:

	Adult	Concession	Junior
<b>General Admission</b>	\$15	\$13	\$9
Concourse	\$17	\$15	\$11
Peter Burns	\$23	\$21	\$14
Monty Porter	\$23	\$21	\$14
ET Lower	\$29	\$26	\$20
ET Upper	\$31	\$29	\$24

# 5. What do I receive if my seat isn't purchased by another Member or fan?

If your seat, or one of your seats, isn't re-sold, you won't receive Membership Credit. General Admission Members are advised that Memberships put up for re-sale will only be sold once the initial allocation of General Admission tickets have been exhausted for the chosen game.

# 6. When and how will I receive my Membership Credit from Seat Re-Sale?

The Cronulla Sharks Membership Team will contact Members following the conclusion of the 2024 Season with details on credit value and fulfilment.

### 7. Do I have to re-sell my seat if I am unable to attend a game?

No, if you are unable to attend a Cronulla Sharks home game, you don't need to partake in the Seat Re-Sale. If you know that you are unable to attend a game and don't put your seat up for re-sale, you may be preventing other Cronulla Sharks Members or fans from attending the game.