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# Cronulla Sharks

Conditions of Entry



# Conditions of Entry

For the comfort, safety and enjoyment of all Patrons, Staff and Event Participants, the following Conditions of Entry apply to all Ocean Protect Stadium attendees. In these Conditions, 'Ocean Protect Stadium' means the stadium at 461 Captain Cook Drive, Woollooware NSW 2230, including the playing surface inside it.

Conditions may vary for specific events – refer to the ticket information and the event pages for more information. These Conditions of Entry are to be read in conjunction with the conditions that apply to all specific events.

Patrons who do not comply with the Conditions of Entry will not be permitted entry. Patrons who have been admitted but subsequently fail to comply with the Conditions of Entry may be removed from Ocean Protect Stadium without refund of any entry fee(s).

## Ocean Protect Stadium Fan Behaviour Code of Conduct

At Ocean Protect Stadium, everyone is welcome. This means that regardless of which team you support, you have just as much right to enjoy your experience as everyone else. Stadium Management expects all patrons to adhere to the Ocean Protect Stadium Fan Behaviour Code of Conduct whilst in the Ocean Protect Stadium precinct.

As a patron of Ocean Protect Stadium, you have a right to expect an environment where:

- You will be treated in a consistent, professional and courteous manner by all event day staff You are able to safely enjoy events free from disruptive behaviour, including foul or abusive
- language, obscene gestures or other socially unacceptable behaviour.

In return, Ocean Protect Stadium patrons will behave in a manner consistent with the above expectations. When attending Ocean Protect Stadium you will:

- Support your team in a loud, passionate and enthusiastic manner where appropriate
- Respect patrons and officials of all ages, regardless of team affiliation
- Actively foster a family-friendly environment
- Engage in the responsible consumption of alcohol
- Refrain from fighting, throwing objects or projectiles of any kind
- Use appropriate language, without threatening, foul or abusive content based on race, religion, sexuality or gender
- Share Ocean Protect Stadium's commitment to providing an environment that is free from racism and racial discrimination in line with the Australian Human Rights Commission Spectator Racism Guidelines
- Refrain from using offensive or obscene gestures
- Ensure banners, signs, clothing or other observable materials are free of obscene, discriminatory and/or indecent messages
- Not enter restricted areas (including the field of play) without expressed permission
- Only access areas as per ticketing entitlements
- Refrain from smoking or vaping inside the venue
- Comply with requests from Ocean Protect Stadium event-day staff, NSW Police and other security personnel regarding venue operations and emergency response procedures
- Expect the Ocean Protect Stadium Fan Behaviour Code of Conduct to be actively enforced.

- General Admission ticket holders will receive access to Standing Hill areas of Ocean Protect Stadium.
- The Family Hill (alcohol-free zone) is a beloved feature of our stadium, offering a safe and welcoming space for families. However for NRL night matches, attendance in this area tends to decrease as families opt for daytime games. To better utilise stadium space, the size of Family Hill will be adjusted for select matches, ensuring it reflects actual usage patterns while still catering for family fans, patrons using such areas are to comply with this requirement;
- Family-Friendly options still remain, a designated alcohol free-zone will still be maintained to accommodate families attending night games. Patrons using such areas are to comply with this requirement.

To report bad behaviour during games, text message Ocean Protect Stadium security on 0433 556 185. Alternatively, if you would like to raise your concerns outside of games, you can email us at [members@sharks.com.au](mailto:members@sharks.com.au)

Ocean Protect Stadium works with NSW Police and contracted security services to identify offenders, record incidents and sanction patrons who breach the Ocean Protect Stadium Fan Behaviour Code of Conduct.

Any person who does not comply with this Code of Conduct may be removed from Ocean Protect Stadium. Depending on the severity of the behaviour, anyone evicted may incur a ban, suspension of membership and/or police charges.

The Stadium Management appreciates your support of the Ocean Protect Stadium Fan Behaviour Code of Conduct and looks forward to providing an environment where everyone is welcome!

### Refusal of Entry

For the comfort, safety and enjoyment of all patrons, Stadium management reserves the right to:

- Refuse entry to any persons deemed to be intoxicated and / or disorderly;
- Refuse entry to any unauthorised persons;
- Refuse entry of items which have the potential to cause injury or public nuisance (i.e. large flags banners, musical instruments etc.);
- Refuse entry to any person who purchases an event ticket from an unauthorised source or from a ticket scalper.

### General Conditions

Stadium reserves the right to inspect / search bags of all persons who enter or exit the Stadium, regardless of size. This may include the touching of the outside of the bag and / or seeking assistance of the bag owner to remove items from the bag;

Patrons upon passing through the Stadium turnstiles may be subject to a body search upon the request of Stadium security, Club Management, or the Police. Any such search is to be conducted by a member of the New South Wales Police Service and in accordance with Police protocols for such searches.

- Persons gaining unauthorised access to the Stadium and / or the venue's arena may be liable for prosecution;
- Patrons who cause a disturbance, or refuse to comply with requests made by Stadium staff will be evicted from the Stadium;
- A patron must not attempt to conceal their identity, either at the point of entry or while inside the venue. Cronulla Sharks will respect cultural differences and medical conditions,

but reserves the right to either refuse entry, or remove anyone who covers their face with a helmet, balaclava, mask, scarf, etc.;

- Any person who attempts entry or is found to have entered the Stadium after being issued with a current Banning Notice will be subject to prosecution and possible further penalties;
- Alcoholic beverages cannot be taken into or from the Stadium by patrons;
- Smoking on the premises is prohibited (inclusive of e-cigarettes and other nicotine delivery products); a designated smoking area is provided adjacent to the stadium to patrons wishing to utilise the smoking area;
- There are no cloak room facilities at Ocean Protect Stadium. Customers wishing to bring personal items into the Stadium do so at their own risk. Cronulla Sharks will not be held responsible for any damages to, loss or theft of a patron's personal property. The storage of any personal matters or equipment in the aisles or thoroughfares, or sitting in these areas is strictly prohibited;
- Umbrellas are permitted in the venue but must not be opened or raised so as to obstruct the views of patrons in the seating areas or concourses at any time;
- For safety reasons, strollers and prams are not permitted within the seated or standing areas of Ocean Protect Stadium. They must not be left in thoroughfares or concourses. Strollers and prams can be left with security at the Monty Porter Grandstand upon entry into Ocean Protect Stadium via Gate 2. Customers wishing to bring strollers and prams into the Stadium do so at their own risk. Cronulla Sharks will not be held responsible for any damages to, loss or theft of a patron's personal property;
- No pass-outs will be issued.

#### Unauthorised soliciting and customer surveying is not permitted;

- Customers are not permitted to throw any objects around or within the Stadium;
- Some sporting and other activities are permitted. Customers viewing such activities do so at their own risk;
- Patrons wearing or otherwise displaying inappropriate or unauthorised commercial, political, religious or other offensive images, logos may be denied entry into the Stadium or asked to remove such items prior to entering the venue;
- For the safety and security of patrons and other Stadium occupants, closed circuit television cameras are in use at this venue;
- Individuals found to be engaging in unauthorised promotional or commercial activities in and adjacent to the Stadium will be requested to immediately cease such

#### Restricted / Prohibited Items

The following restricted / prohibited items are not permitted into the Stadium:

- Glass or cans;
- Alcoholic Beverages
- Commercial Fast Foods (eg McDonalds, KFC, Subway etc) Flares / Fireworks; weapons, explosives or smoke bombs; Laser pointers;
- Knives or other dangerous weapons;
- Cameras and Recording devices (for commercial purposes) including tripods;
- Metal flag poles, extendable flag poles and / or flag poles of more than 1.4 metres in length;
- No chairs are permitted (including camper and low lying beach chairs)
- Whistles, hooters and horns. Specific conditions may apply for some events regarding the entry of musical instruments including drums;
- Confetti or shredded paper;
- Scooters, roller skates, skateboards and push bikes;

- Electronic cigarettes (e-cig or e-cigarettes), personal vaporisers, electronic nicotine delivery systems, or other battery powered vaporisers are not permitted to be consumed anywhere in the Stadium other than in the venue's designated smoking areas;
- Patrons are not to wear or otherwise display commercial, political or other offensive signage or logos;
- Eskies and bags of larger dimensions than 35cm in height, 20cm in width and 30cm in length (i.e. too large to be stored under a seat);
- Unsealed bottles or bottles that exceed one litre in capacity;
- Other items as determined by Stadium management that may cause injury or public nuisance.
- Please note that the above Conditions of Entry may vary between events.
- Oversized Flags and Banners
- Patrons wishing to bring oversized banners and flags are restricted to the team supporter areas outside of the seating area;

### Liquor Licensing

All persons entering the Stadium are advised that:

- They are entering licenced premises;
- Intoxicated or drug affected persons will not be permitted to enter;
- Persons in possession of liquor or illicit drugs will not be permitted to enter;
- Checking procedures will apply to prevent persons possessing liquor or illicit drugs from entering;
- Intoxicated and drug affected persons will be removed from the premises;
- It is an offence for minors to purchase and consume liquor;
- It is an offence to purchase liquor for (or supply liquor to) minors or persons who are intoxicated;
- Persons supplying liquor to minors will be reported to the Police and penalties apply under the Liquor Act 2007.

### Dress Standards

- Corporate Hospitality areas of the Stadium will be subject to dress codes with a higher minimum standard than required for general admission to the Stadium. As a guide, smart casual attire is the minimum standard required for Corporate Hospitality areas.
- As a minimum for general admission, patrons must be appropriately clothed for a public place and must wear shoes. Patrons with bare feet will not be permitted entry.