



Ocean Protect Stadium Unaccompanied Minor Policy

Purpose

Ocean Protect Stadium is a family friendly venue, and we welcome children of all ages. To ensure that all our visitors have a comfortable, safe and enjoyable experience, the Cronulla Sharks has mandatory requirements and in-house rules in place for children attending events at Ocean Protect Stadium.

Guidelines

Children must be accompanied and always supervised whilst at Ocean Protect Stadium by a Responsible Adult.

A “Responsible Adult” is a person over the age of 18 years of age and includes:

- A parent, step-parent or guardian of the minor.
- The minor’s spouse or de facto partner.
- A person standing in as the parent of the minor i.e. grandparent, aunty/uncle or person in charge of an organized sporting or school group.

1. Unaccompanied Children at Ocean Protect Stadium

For the purpose of this policy, a “unaccompanied child” is defined as anyone under the age of 16 who is not in the company of a Responsible Adult.

In circumstances where ground staff identify an unaccompanied child throughout the duration of a Ocean Protect Stadium event, EGroup should be contacted to accompany the child and assist in the relocation of their Responsible Adult. Where the Responsible Adult cannot be located, police officials on ground should be contacted for further assistance.

An incident report should be completed by the person reporting a lost or misbehaving minor to document the series of events for record keeping purposes and to assist Police, if required.

Any Cronulla Sharks member or visitor to Ocean Protect Stadium that is found to have left a child unattended intentionally may be asked to vacate the stadium and face further member disciplinary action.

2. Children of Cronulla Sharks Players/Officials

Immediately following the cessation of NRL/NRLW games, the following process must be followed:

1. All children of players/officials should be escorted to the Bunker Bar for the duration of the egress of the stadium.



2. Once egress is complete, children of players/officials who are accompanied by a Responsible Adult will be permitted onto the stadium ground whilst the stadium lights remain on.
 3. Once the stadium lights are turned off, all children are to depart the stadium with their Responsible Adult.
 4. Any unaccompanied children will be dealt with in accordance with the above process for unaccompanied children.
3. Standards of Behaviour. Accompanying Responsible Adults are to ensure that their child behaves in an appropriate manner when at Ocean Protect Stadium and refrains from behaviour which is likely to cause discomfort or inconvenience to other patrons.

Unacceptable behaviour of a child may result in the child and their accompanying Responsible Adult being asked to leave Ocean Protect Stadium.

Procedure

Security personnel may encounter unaccompanied minors during the course of their duties. It is essential to follow the guidelines outlined below to ensure the safety and legal rights of minors are upheld.

Immediate Response

- If a minor's behaviour requires security intervention, hand the minor over to Police immediately.
- If the minor requires medical attention due to intoxication, prioritize getting them medical help, either by escorting them to medical services or arranging for medical staff to attend to the minor at the location.

Never Act Alone

- Do not escort a minor on your own. Always request assistance from other security staff or relevant personnel.

Unlawful Actions

The following actions are unlawful and must be reported to the Security Manager and Police immediately:

- Physically restraining, handling, or evicting a minor
- Detaining a minor in a room, tent, or other space without consent



- Making threats to a minor
- Interviewing or questioning a minor
- Photographing or filming a minor

By adhering to this protocol, security staff will ensure that minors are treated with respect and that legal procedures are followed appropriately at all times.

Access

This policy will be available to all Cronulla Sharks staff and officials by request and will be held in the Control Room on Game Day.